

XYZ Cafeteria Accessibility Recommendations for Improvement

Ways to increase accessibility within the cafeteria

- Make menu available in large print and/or in electronic format and advertise location of those.
- Add a sign that says “Assistance available upon request” at the entrance and near the hot entrée’ line and the grill.
- Make a modification to the Hot Entrée and Grill lines so food can easily be served to those in a seated position.
- Consider pulling the cup dispenser forward to the edge of the counter to make it easier for those in a seated position to grab a cup.
- Lower counter for condiments and utensils to 34” or lower from the floor.
- Place one microwave at or lower than 34” from the floor.
- Lower tray return to 34” or lower or offer another alternative (shelf on the side) for those who cannot reach the tray return from a seated position.
- Provide staff training that includes disability awareness and ways to provide assistance and accommodations (reading menu, carry tray, lead around, assist at self-serve areas).